April 22, 2020

To our Valued Valtris Customers,

Valtris continues to actively monitor the COVID-19 situation and has fully implemented extensive measures to assure the health and safety of all our employees and all stakeholders as well as the continued supply of our essential products to our customers. All our manufacturing assets are fully operational worldwide at this time. We are maximizing production to the greatest extent possible of the products we produce where demand is high and we are adjusting production schedules as needed to meet all of our customer’s needs. Our company crisis management plan is fully active where company leadership are meeting frequently and continuously evaluating the potential consequences to our operations on a daily basis.

So far, there have been no material shortages or supply interruptions in our operations, and the impact of the coronavirus outbreak to our production operations has been limited. We are experiencing some increased demand for many of our products due to their use in cleaning and disinfection products, agrochemicals, medical tubing/packaging, and pharmaceuticals.

As we have implemented social distancing rules and work from home practices for the month of April, we only have a minimal commercial presence in the office with everyone else working from home. This has resulted in an increase in some response times. Valtris will continue to do its utmost to provide excellent customer service and to meet our customer’s needs, and we ask for your patience during these difficult times. Please work with your customer service and sales account manager to plan for your needs in the coming weeks.

We will keep you informed of any changes as developments warrant. Valtris’ highest priority is the health and safety of all our constituents. We are working with relevant local and government authorities and other stakeholders to ensure the safety of our employees, contractors, visitors and nearby communities. Please contact your Valtris account representative if you have any questions. We thank you for your understanding and cooperation in these challenging times.